

Terms and General Conditions

Centre Highlights operates active tours throughout Central Australia. These tours involve travel through outback areas which are sometimes remote and isolated. For these reasons we reserve the right to alter itineraries, accommodation and transport as the necessity arises by way of weather, road, mechanical defect or any other operational conditions. (We strongly recommend Travel Insurance) Any personal expenses incurred by a passenger as a result of any delay, alteration or curtailment of any tour is at the sole responsibility of the passenger. Centre Highlights is unable to guarantee exact arrival and departure times and is not liable for any failure to make connection with or guarantee operation of any particular service. Any unused portion, of a tour or holiday, for what ever reason, is not refundable. Whilst Centre Highlights will take all reasonable steps to provide an enjoyable tour, Centre Highlights accepts no liability for any loss of enjoyment whatsoever or howsoever experienced by the passenger. Centre Highlights or it's representative has absolute discretion to withdraw from or curtail any person/s participation in any tour or activity, who due to their mental or physical condition, is such as to render them incapable of caring for themselves, or become objectionable to other passengers, or they become a hazard to themselves or other passengers.

Concessions: Persons 5 years to 12 years are considered to be children when sharing with a minimum of **two** adults. These tours are not suitable for children under 5 years

Smoking: By way of Government and Company regulations, smoking is prohibited inside our vehicles, however frequent stops are made for the comfort and enjoyment of all passengers.

What to Bring: Casual comfortable clothing is recommended for day wear. Warm layered clothing for winter, light loose clothing for summer. Neat casual dress is required for some restaurants. Strong footwear and a hat. Several changes including warm clothes for early morning and evenings are recommended, personal toiletries, cameras, sunscreen and a small flask for drinking water. A small day backpack is handy.

Booking: Booking requests will be processed within 24 hrs from the time of receipt of the booking request. Confirmation will be sent to the email address entered for return confirmation. No booking is considered positive until the payment is accepted and a confirmation email with ticket, is dispatched.

Payment : Payment is not considered confirmation of a booking request. Payment will only be processed upon confirmation of tour availability.

Payment Methods: Master Card or Visa Card. A 2.5 % surcharge will be added to all credit card payments. Please check with us for further options.

Rates: All rates are in Australian Dollars, and are valid from 1 April 2011 to 31 March 2012.

*NB: Persons travelling alone must pay the sole use rate. For future validity dates and rates please contact us

Cancellation Fees Extended Tour: Cancellation must be made in writing and such notice is not effective until received by Centre Highlights during normal working hours. If a tour has commenced there will be no refund of fare or unused portion of tour. The following fees apply to each individual person on cancellation when travelling on a public tour.

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| Days of Notice Fee per person of fare | 46+ Nil | 14 45 20% | 5-13 50% | Less than 96 hours No Refund |
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Cancellation Fees Day Tours:

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| Days of Notice Fee per person of fare | 3+ Nil | Less than 48 hours No Refund |
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Amendments: Once a booking is confirmed each change will incur a \$50.00pp fee.

Travel Insurance: A travel Insurance policy purchased in the country of origin covering loss of deposit, airfares, accommodation charges, medical expenses, loss or damage to personal property and repatriation expenses is strongly recommended. The insurance should cover loss arising from the passenger's inability to travel due to any reason whatsoever. Centre Highlights accepts no responsibility for any loss, damages or expenses incurred by a person travelling.

Luggage: Maximum weight of all luggage is 20kg (44lbs). Alternative arrangements can be made for excess luggage and all luggage is carried at 'owners risk'. Centre Highlights accepts no responsibility for loss, damage or otherwise of luggage.



Vehicles: All touring vehicles are customised for outback travel and are fully air-conditioned with satellite communication, enabling comfortable and rewarding access to many corners of Central Australia. Other suitable vehicles may be used from time to time when required.

Reservations:
Monday to Friday 8am to 5pm CST

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